



W.A. BLUOMETAL



W.A. LIMESTONE



W.A. PREMIX

QUALITY POLICY

It is the policy of this company to;

- be committed to being a leading provider of raw and processed materials in the market place.
- provide a reliable, efficient service and high quality products to customers, which fully meet their requirements.
- be committed to excellence in everything we do.
- continuously improve our workforce, processes and products.

OBJECTIVES

- Provide reliable, prompt and economical value-added services to our customers. Customer satisfaction is essential to the continuing success of the company and is, therefore, a primary objective necessitating the proper planning and control of the company's management and operating practices.
- Ensure continuous improvement in all we do, and the effectiveness of the quality management system.
- Develop and maintain a highly motivated, trained and courteous workforce that understand and meet the changing needs of customers. As a consequence of their individual responsibility for quality, all employees and subcontractors are required to participate in and contribute to, activities for the management of quality improvement. Training and education in quality awareness and practices will be provided where necessary, to supplement managerial and vocational skills.
- Continuously monitor the impact of our operations on the environment.
- Be socially conscious and contribute towards community development.

APPLICATION

The Managing Directors are accountable for ensuring that this policy is implemented. Whilst the final responsibility for the company's operations rests with the Managing Directors, the company cannot achieve its objectives without the involvement of each individual taking responsibility for the quality of their own work. This policy will be reviewed annually.

This policy applies to all employees, contractors and visitors engaged in activities under the control of WA Limestone, WA Bluemetal and WA Premix.

Steven Della Bona
MANAGING DIRECTOR
WA Limestone, WA Bluemetal, WA Premix

David Della Bona
MANAGING DIRECTOR
WA Limestone, WA Bluemetal, WA Premix

28th April 2021

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